

Grievance Redressal

Grievance redressal	5M-FY2027	
	Number of cases	Proportion %
Redressed within 15 days	7,653	84.10%
Redressed within 30 days	1,028	11.30%
Redressed within 60 days	216	2.40%
Redressed beyond 60 days	41	0.40%
Open as on August 31, 2026	167	1.80%
Total	9,105	100%