Grievance Redressal

Grievance redressal	YTD September'26	
	Number of cases	Proportion %
Redressed within 15 days	8,746	85.5%
Redressed within 30 days	1,088	10.6%
Redressed within 60 days	245	2.4%
Redressed beyond 60 days	44	0.4%
Open as on September 30, 2026	115	1.1%
Total	**10,238**	**100.0%**